

NT Department of Employment, Education and Training BUSINESS AREA PLAN ON A PAGE



Our Purpose

To work together with industry, employers, workers and government to promote a safer Territory with support for injured workers.

3 Key Principles

1. The prevention, reduction and elimination of work-related injury and disease positively benefits the community.
2. The provision of a fair workers' compensation scheme which balances employee and employer interests.
3. A lifelong learning culture embracing change, adapting to emerging issues, advising and supporting industry.

OUTCOME 1: Eliminate work-related injuries, occupational disease and fatalities.

Strategic Outputs

- Nationally consistent regulatory framework
- Strategic enforcement of legislation administered by NT WorkSafe
- Effective incentives to focus workplaces on prevention activities
- Compliance support program encompassing advice, information and strategies for improved communication with industry.
- An effective and efficient Industry licensing program

Key Performance Indicators

- Legislation reviewed and amended as identified
- Intervention programs and strategic approaches based on proactive targeting, risk assessment, the National OHS Strategy and innovative sanctions
- Accreditation programs and premium setting incentives examined
- Facilitated self management of safety by Industry
- Identification of key industry/risk groups in conjunction with NOHSC
- Service delivery expanded to regional areas
- Service standards developed.

OUTCOME 2: Develop capacity of Territorians to self manage OH&S effectively and strengthen Government's influence on OH&S outcomes.

Strategic Outputs

- OHS education and skills development program
- Raised OHS awareness, expectation and commitment by industry to manage their own safety
- Practical guidance provided to industry and the community
- Comprehensive OHS data collection and analysis
- Coordinated research effort.

Key Performance Indicators

- OHS competencies in schools and workplace transition implemented
- Evaluation completed, measuring the impact of awareness and information services
- Information products reviewed and updated. New publications developed
- E-business, IT systems and data that support the business and planning processes established.
- Research projects identified and funded.

OUTCOME 3: Territory workers are covered by a sustainable, equitable and viable workers' compensation scheme allowing them to return to suitable work as soon as practicable.

Strategic Outputs

- High quality information and administration of workers' compensation
- An effective advisory and dispute resolution service
- A fair, transparent and effective mediation program
- Nationally consistent compensation framework.
- Financially viable workers' compensation scheme

Key Performance Indicators

- E-system integration implemented with external stakeholders eg Insurers and self insurers
- Practical guidance and support in regard to mediation services
- Mediation process reviewed and improved
- Implementation of review recommendations
- Workers' compensation legislation reflects nationally agreed frameworks.
- Employers compliance with compulsory insurance premiums

OUTCOME 4: Organisation supports and develops staff, adopts business processes that are identifiable and accessible while responding to emerging needs of government, industry and the community.

Strategic Outputs

- Increased capacity/capability of WorkSafe staff.
- Improved customer service for clients/ stakeholders.
- Business Systems that support staff efficiency

Key Performance Indicators

- 3 year staff development plan developed and implemented
- Capability developed via strategic partnerships, career entry and progression programs
- Customer service charter developed to support a review of business services
- Service delivery expanded in regional areas
- Online OHS licensing, coding validation.
- Streamlined business processes are in place that support staff and add value to efficient delivery of customer service
- Adoption of new technology to support "in field" operations.